



Terms & Conditions for Family Office Club

Family Office Club has been in business for over a decade and hosts dozens of investment conferences around the world every year. We are dedicated to providing a valuable experience for all of our attendees. All of our events are fully-catered in high-end venues such as the Harvard Club, JW Marriott, Raffles Hotel, and InterContinental Hotel. Our content has been viewed over 20 million times and we operate the #1 largest family office association, and powerful media assets such as PrivateEquity.com. We have hosted more than 100 plus events to-date and we are always hosting large conferences at least once a month.

Memberships: All memberships have a four-month mandatory period and there after turn into a month to month memberships. All cancellation request must be requested via email before your next billing date to Family Office Club. There will be no refunds if requested after your billing date. All promotional memberships are only applicable to new members not previous members, if you have had a membership before and sign up for a \$99 promo membership you will be billed the full price of membership on that first month or when found that you have had a membership before.

Risk-Free Offer: If you attend any of our full-day conferences and find that you don't get at least \$1,000 of value, the Family Office Club will give you 100% of your money back on admissions paid for that month or for your monthly dues for that month and you will be removed from membership. If you do refund you will not be allowed to be a member of any time going forward or in the future as that is really for those who are a great long-term fit for our club. You will also be allowed to keep the copy of the conference materials for your trouble. At our last 4-day conference series in NYC with 450 participants and our last 3-day Super Summit in Miami with 1,000 registrants we had an exact refund rate of 0% due to unhappy guests.

Conditions of a Refund: To receive a refund for any Family Office Club event, notice must be provided to Family Office Club via email within 10 days of the completion of the conference; for which you wish to receive a refund. If you should receive a refund for a Family Office Club event, and then attend another Family Office Club event you will not be eligible for a refund of the second event. Except in the case of non-attendance—prior or day-of notice will be required in order to receive a refund for non-attendance in this case.

We are the only family office conference provider in the industry who offers a no-questions-asked refund policy. We strive to provide the highest value events in the family office industry and, as a result, we have very few refunds. We are happy to provide these refunds, as we desire for you to have an educational, meaningful, and valuable time at the summits. However; it is necessary for us to require the aforementioned conditions so that we may continue to provide the great content that we have been providing our clients for over a decade



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